Electronic Acknowledgement Receipt			
EFS ID:	7781509		
Application Number:	09547273		
International Application Number:			
Confirmation Number:	4966		
Title of Invention:	Method, system and program product for managing network performance		
First Named Inventor/Applicant Name:	Glenn Clement Aikens		
Customer Number:	43168		
Filer:	Marcia Doubet		
Filer Authorized By:			
Attorney Docket Number:	RSW920000024US1		
Receipt Date:	09-JUN-2010		
Filing Date:	11-APR-2000		
Time Stamp:	17:32:00		
Application Type:	Utility under 35 USC 111(a)		

# **Payment information:**

Submitted with Payment	no
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		RSW920000024US1_am4.pdf	154798	ves	23
			663101981f99c08dd1c50ba6f88fef4df7a66 588	<b>'</b>	

Multipart Description/PDF files in	Multipart Description/PDF files in .zip description		
Document Description	Start	End	
Amendment/Req. Reconsideration-After Non-Final Reject	1	1	
Specification	2	5	
Claims	6	11	
Applicant Arguments/Remarks Made in an Amendment	12	23	
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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.